



20 23

PROFILE

Building vibrant communities by connecting every person to quality healthcare.

About Us

In the 1960s, a collective of community leaders identified a pressing issue: the lack of accessible medical care for migrant farmworkers. Comprising healthcare professionals, migrant advocates, and church leaders, this dedicated group laid the cornerstone of our organization through voluntary efforts, modest donations, and unwavering commitment.

They initiated free migrant health clinics, held within the premises of local church halls.

In 1973, their endeavors culminated in the establishment of La Clinica de los Campesinos. Achieving recognition as a Migrant Health Center, they acquired their first mobile health unit, enabling the seasonal delivery of crucial medical services to migrant farmworkers.

**Serving
Wisconsin communities
since the 60s.**



2023 SUMMARY STATEMENT

Messages From Our CEO & Board Chairperson

As the CEO of Noble Community Clinics, it is my privilege to present our Annual Report for 2023. This report highlights our unwavering dedication to building vibrant communities by connecting people to quality healthcare. Our journey, which began in the 1960s with a small group of committed community leaders, has blossomed into a robust network of health services that span medical, dental, behavioral health and WIC programming. We continue to be guided by a passionate and dedicated volunteer Board of Directors, nearly 70% of whom are patients of our health center. It is because of the strength of their governance and that of those who came before them that Noble Community Clinics has been able to continue its mission and broaden its reach.

Throughout the years, our mission has remained steadfast: to ensure access to high-quality, integrated healthcare and to promote the well-being of our patients, staff, and communities. This mission is more than a statement; it is the heartbeat of our organization and the driving force behind every decision we make and every service we provide.

This year, we have continued to expand our reach, innovating and adapting to meet the needs of the diverse populations we serve. Our Mobile Health Center has been pivotal in delivering essential healthcare services to migrant and seasonal agricultural workers, ensuring that no one is left behind, regardless of their location or circumstances. Additionally, our commitment to integrated care has strengthened, as we have enhanced our behavioral health services and introduced new programs to support substance use recovery.

We have faced numerous challenges, from economic pressures to the ongoing impacts of the COVID-19 pandemic. Yet, our team's resilience and dedication have enabled us to not only persevere but also to grow stronger. We have seen a significant increase in patient visits and have expanded our services to new locations, reaffirming our commitment to accessibility and community well-being. And that expansion will continue with significant growth plans underway in Stevens Point and Beaver Dam as well as recently completed growth in Friendship and Wautoma.

Our values of equity, innovation, teamwork, accountability, respect, and stewardship guide us in our daily operations and strategic planning. These principles ensure that we address disparities in healthcare, foster a culture of continuous improvement, and manage our resources wisely to sustain our mission for future generations.

I am so proud of our staff and the exceptional care they provide. Their passion, creativity, and unwavering commitment to our mission are the cornerstones of our success. Together, we have created a compassionate and inclusive environment where every individual is valued, and every patient receives the highest standard of care.

As you read through this report, I hope you gain a deeper understanding of our work and the profound impact we have on the communities we serve. Thank you for your continued support and partnership. Together, we will continue to build healthier, stronger communities.

Laura Waldvogel, Chief Executive Officer, Noble Community Clinics

The Board of Directors wishes to express a sincere appreciation for all the staff at Noble Community Clinics. Over the last year, their hands have graciously extended to improve the health and wellbeing of so many within our communities. We recognize the many challenges they've endured and are so thankful that the team's commitment to quality care has never wavered. The kindness shown towards our patients is one of the ways that sets Noble apart from the rest. The Board of Directors also wishes to express a heartfelt thank you to our partners. We recognize that our efforts to build stronger families are much more efficient through collaboration with others around us, and with those who share our vision for vibrant communities.

We saw the beginnings of major growth and change for Noble in 2023. I am excited to see where we will go in 2024. May our successes come quickly, and our possibilities be endless.

Aaron Williams, Chairperson, Noble Community Clinics Board of Directors

Our Dedication to the Communities We Serve

Vision

Together We Create Healthy Individuals, Strong Families, and Vibrant Communities.

Mission

Our mission is to ensure access to high quality integrated health care and promote the well-being of our patients, staff, and communities.

VALUES



01. WE ARE INCLUSIVE AND JUST

We ensure **equity** in all our practices to address disparities in our workforce and the communities we serve.



02. WE WORK TOGETHER

We provide excellent integrated care through **teamwork** and collaboration with all internal and external stakeholders.



03. WE LISTEN, CONSIDER AND CARE

We demonstrate **respect** for the individual strengths and diverse experiences of our staff and the people we serve.



04. WE ENCOURAGE CURIOSITY AND GROWTH

We strive to continually improve through **innovation** and the use of best practices in an environment where passion, creativity and inspiration are supported and recognized.



05. WE DEMONSTRATE ACCOUNTABILITY

We are responsible, reliable, transparent, and honest in all we do, taking ownership for our actions and growing from our mistakes.



06. WE OPTIMIZE THE PRESENT TO ENSURE A STRONG FUTURE

We consistently practice **stewardship** of all our resources through efficient practices and effective management to ensure sustainability.

Our Leadership Team

At Noble Community Clinics, our mission is at the core of everything we do. Our leaders are deeply committed to fostering vibrant communities by ensuring every individual has access to top-notch healthcare. We encourage you to acquaint yourself with each of our leaders and contemplate the opportunity to contribute as a valued board member.



Laura Waldvogel
Chief Executive Officer



Tom Kaminski
Chief Financial Officer



Ivan Coziahr
Chief Operating Officer



Kevin Thao, MD
Chief Medical Officer



Dr. Scott Huntington, PhD
Chief Behavioral Health Officer



Nathan Daily, DDS
Chief Dental Officer

Our Board of Directors



Aaron Williams



Alma Torres



Brenda Henke



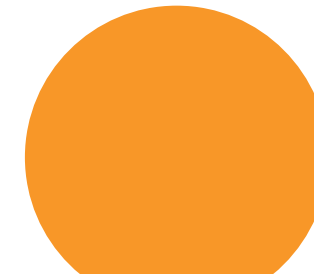
Damaris Thome



Fred Johannes



Heidi Delgadillo-Picazo



Lora Blasius



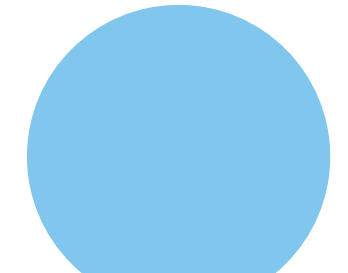
Paul Mott



Paul Theyel



Peter Gierach



RoseAnne Henning



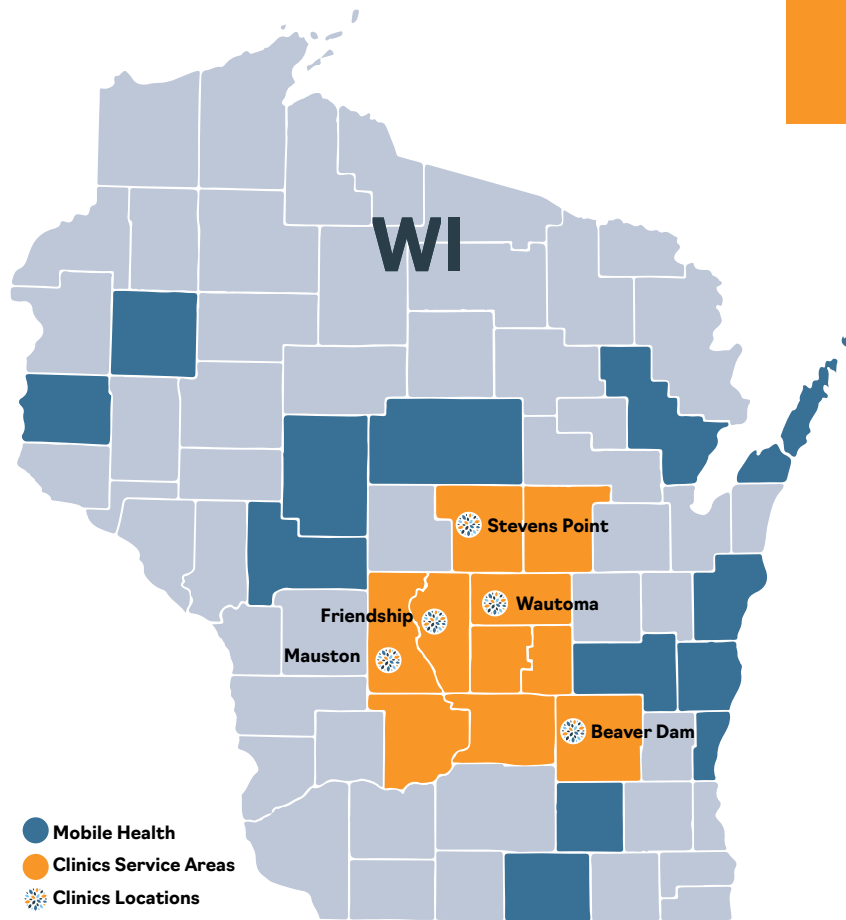
Shelia Shaw



Terry Olivas

Community-Driven Healthcare

Noble Community Clinics is a Community Health Center **building vibrant communities by connecting every person to quality healthcare.**



Noble Community Clinics as it stands today, is a place where everyone can receive quality healthcare. We welcome patients at every one of our locations, extending our reach further through the use of our Mobile Health Center, bringing healthcare directly to communities.



1-800-942-5330

**Noble Community Clinics - Wautoma
Dental, Medical and Behavioral Health**
400 S Townline Rd.,
Wautoma, WI 54982

**Noble Community Clinics - Mauston
Dental**
880 Herriot Dr.,
Mauston, WI 53948

**Noble Community Clinics - Beaver Dam
Dental**
207 S University Ave.,
Beaver Dam, WI 53916

**Noble Community Clinics - Beaver Dam
Medical and Behavioral Health**
1701 N. Spring St.,
Beaver Dam, WI 53916

**Noble Community Clinics - Friendship
Medical and Behavioral Health**
302 W Lake St.,
Friendship, WI 53934


**Noble Community Clinics - Stevens
Point
Dental**
3504 E Maria Dr.,
Stevens Point, WI 54481

**Noble Community Clinics - Stevens
Point
Medical and Behavioral Health**
3125 Main St.,
Stevens Point, WI 54481

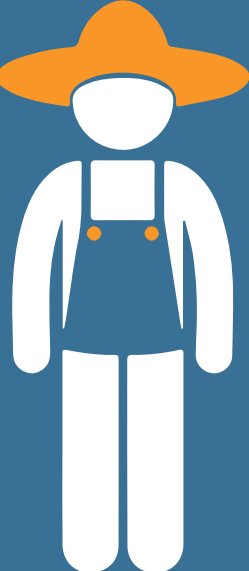


17,088
Patients


15,931 
200% Below Federal Poverty Patients


63%
Medicaid Patients

2,392
Uninsured Patients



626
**Agricultural
Worker
Patients**

 English 
2638
Non- native English speaker

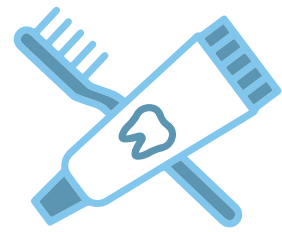

360
Veterans

53,008
Patient Visits





Primary Health Care



Dental



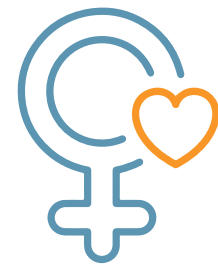
Substance Use



Lab



Behavioral Health



Women's Health



Migrant



Telehealth



Breastfeeding



Pain Management



Nutrition



Immunizations



Mobile Health



Diabetes



PSN



Pharmacy

Medical Services

Primary Health Care

- Adult Wellness
- Child and Pediatric Wellness
- Preventative Services
- Chronic Disease Management
- Lab Services

Women's Health

- Family Planning
- Annual Exams
- Breast Health
- Menopausal Care

Specialty Services

- Colposcopy
- Endometrial Biopsy
- Frenotomy
- Immigration Physical
- Refugee Exams
- Sports Physical

Pre-Employment

- Drug Testing
- Health Screening
- DOT Exam



My work strives to help people stay healthy and enjoy long, rich lives. The best part of my career is the joy my patients feel when I can help them."

Dr. Kevin Thao, MD - Chief Medical Director

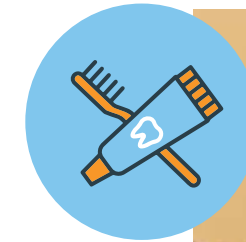
3,451
Medical Patients

XX
Hypertension Patients

XX
Specialty Patients



Dental Services



- Oral Exams
- Consultations and x-rays
- Filling and cleanings
- Fluoride Treatment
- Dentures and partials
- Emergency Care
- Root Canals
- Extractions
- Specialty Referrals
- Pediatric Referrals
- Mobile Dental



"My goal is to help patients improve their dental health and make them become more confident in their smile. Infected teeth and gums are painful, so I enjoy being able to address the root cause, solve the issue, and help the patient resume a pain-free life."



- **Dr. Nathan Daily, DDS**
Chief Dental Officer

13,485
Dental Patients

XX
Dental Treatments Completed

XX
Sealants 6-9 yrs

Behavioral Health Services

Counseling and Therapy Services

- Children
- Adults
- Families
- Groups



Emotional - Mental Health Concerns

Mental Health Services

Psychiatric Services

Medication Management

Telehealth Services

Chronic Disease Management



At Noble Community Clinics, our compassionate team of behavioral health professionals is dedicated to supporting you on your personal journey. Whether you're facing challenges such as depression, anxiety, stress, or other mental health issues, we commend you for considering therapy and counseling as part of your self-care. Our specialists are committed to empowering you to lead your best life. Take the first step and start the conversation with us today.

Substance Use Recovery



Substance Use Counseling and Case Management

Community-based Recovery Support

Assessments for Alcohol and Other Drug Abuse

Mental Health and Recovery Planning

Medication-Assisted Treatment (MAT)

Our Medication-Assisted Treatment Program offers the opportunity to detox from opiates with Suboxone or Vivitrol. Both of these medications are specifically designed to help individuals have an easier, more successful experience in recovery. They work by decreasing withdrawal symptoms that are painful and can be dangerous.

Massage Therapy - Pain Management



At Noble Community Clinics, our dedicated healthcare professionals and substance abuse counselors are here to assist you in achieving lasting sobriety. Our approach to substance abuse treatment and addiction recovery is comprehensive, focusing on seeing you as a whole person beyond the disease. You deserve personalized care, compassion, and tailored support on your journey to recovery. Reach out to us today for the professional assistance you deserve.

Confidential Support

Mobile Health Services



- Primary Medical Care
- Medical visits
- Health screenings and education
- Immunizations
- Lab services
- Medication refills
- Treatment for acute and chronic conditions
- Referrals
- HR Visits
- Pre-registration
- Community events
- Health Screenings



Migrant Health Services

Noble Community Clinics's primary program outside of established medical, dental, and behavioral health services for those within their communities, is the work they do with the Migrant and Seasonal Agricultural Worker (MSAW) populations. Noble is the only Migrant Health Center in the state of Wisconsin.

Noble's Mobile Health Team and their 40-foot Mobile Health Center traveled throughout the state of Wisconsin to many underserved communities, delivering services to migrant and seasonal agriculture worker, employers, and the agriculture industry to put food on our tables.



"I believe that we all deserve access to quality healthcare. Migrant and Seasonal Agricultural Workers work difficult jobs in order to help put food on our tables, yet they often don't have this access. I enjoy bringing Primary Care to this population so that they, too, can live healthy lives."

Dr. William Kinsey, MD, MPT
Mobile Medical Director

626 Agricultural Worker Patients 



"To be able to provide a link to healthcare and resources to underserved communities through our Mobile Health Services is an exceptional way to live out our mission as an organization and personally an honor for me to serve the communities."

Aida M. Bise
Director of Mobile Health



Mobile Dental Services

School-Based Dental Care

- Dental hygiene assessment
- Risk assessment
- Sealant placement
- Fluoride treatment
- Case Management

Migrant Dental Care

- Dental hygiene assessment
- Risk assessment
- Toothbrush prophylaxis
- Fluoride varnish application

Nursing Home Dental Care

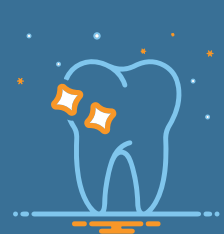
- Dental hygiene assessment
- Risk assessment
- Toothbrush prophylaxis
- Fluoride treatment
- Oral cancer screening
- Inspection and cleaning of dentures and partials
- Silver diamine fluoride
- Glass ionomer fillings
- Case Management



The program's mission is to improve the oral health of Wisconsin children by providing school-based dental sealants.

125
Schools

67%
of children were
seen three times



6,830
Sealants
Placed

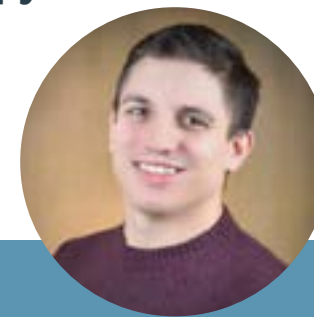
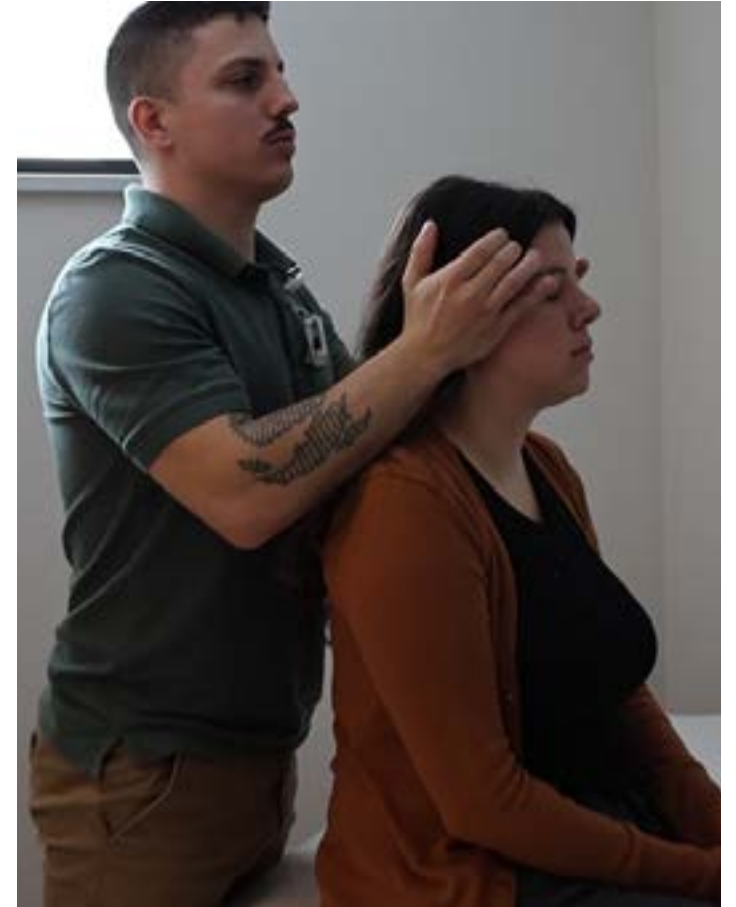


11,000
Encounters

Massage Therapy Services



- Myofascial Release Techniques
- Postural Restoration Techniques (PRI)
- Instrumented Assisted Soft Tissue Manipulation (IASTM)
- Infrared Light
- Kinesiology Taping
- Combination of Movements
- Swedish Massage
- Deep Tissue Massage
- Craniosacral/Myofascial Release Combination
- Pain Management - Massage Therapy



"My goal is to empower individuals to rediscover themselves, and their joy in movement and life without fear and anxiety."

Raymond Pratt, LMT
Massage Therapist

Foundational pillars of therapy
Mind, Body, Soul
physical & mental wellness

268
Visits

Patient Service Navigation

Help with Financial Aid and Insurance

- Noble Sliding Fee
- BadgerCare
- Marketplace Insurance
- Medicare Referral
- Medication Application
- MTM Transportation
- MTM Mileage reimbursement

Housing & Hunger

- Shelter location
- Government housing
- Energy Referral
- Food Share Application
- Food pantries
- Free & reduced lunches
- WIC Referral

Community Resource Referrals

- UMOS
- Domestic Violence
- Legal Action

Aging & Disability Resources

- Senior Care Application
- Handicap sticker & plates application
- ADRC Referral



8,078
Appointments Completed

1,479
Medicaid Assists

342
Marketplace Assists

Pharmacy

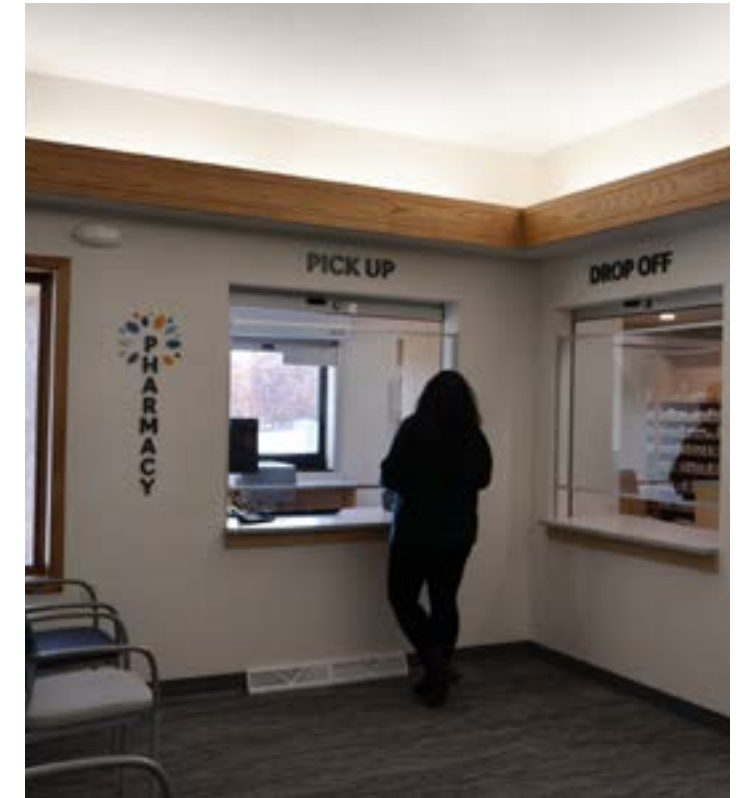
Our mission here at the Noble Community Clinics's Pharmacy is to improve the lives of those we serve by making innovative, high-quality health and pharmacy services safe, affordable and easy to access.

We deliver exceptional pharmacy services for a healthier tomorrow and healthier community.



"I came to Noble as my real passion lies in the opportunity of being able to help others. I will provide evidence-based, cost-effective and safe drug therapy, with the purpose of attaining optimal patient care outcomes. My goal is to help enhance the lives of the underserved and vulnerable population we serve."

Michael Peterson, MS R.Ph ACE
Director of Pharmacy



A promise of 'quality, affordable, accessible and innovative pharmacy services.'



Women, Infants, and Children Program (WIC)

- **What the WIC program provides:**
 - Education about nutrition, activity, and how to keep your family healthy
 - Tips for feeding your children
 - Education and support for breastfeeding
 - Healthy foods to supplement your diet
 - Referrals to other services

We can also give you information about:

- Breastfeeding and infant feeding
- Car Seats
- Fetal and child growth and development
- Depression and emotional health
- Domestic Violence
- Exercise
- Health Insurance
- House and home safety
- How to stop smoking
- Immunizations
- Medical and dental procedures
- Planning your next pregnancy
- Safe sleeping
- Other community resources

1,004
Participants



Breastfeeding Rates
Initiation at Birth 82%
6 months 44%
12 months 25%

Noble Referrals
94



\$352,640
Benefit Redeemed



“What I love most about my job is the team that I work with, and the impact we have on our families....the conversations and connections I make with them and community organizations.”

Michelle Burington, RD, CD, CLS
WIC Program Director

WIC Recap - 2023

WIC is the Special Supplemental Nutrition Program for Women, Infants, and Children – offering nutrition education, healthy foods, breastfeeding support, and referrals for healthcare providers and community services to those participating. Since the transition to hybrid services this year, there have been many families returning to the WIC clinic for appointments (averaging 30-40 per month), and there has also been much success collecting needed height, weight, and hemoglobin data from providers. WIC remains flexible to meet the needs of the families. This includes the addition of 4 more mobile unit sites in 2023 for a total of 9 sites across 3 counties.

WIC has a breastfeeding peer counselor, Erika, who is an invaluable resource to pregnant women and new mothers. WIC continues to explore avenues to support breastfeeding mothers through partnerships with local breastfeeding staff and advocates, and the peer counseling program, including plans to explore adding a bilingual Spanish speaking breastfeeding peer counselor in 2024. WIC also applied for the USDA Breastfeeding Gold Award of Excellence in December which is a measure of the quality of the breastfeeding peer counselor programming and overall breastfeeding rates among our participants.

WIC is focusing on building stronger relationships with healthcare providers and breastfeeding professionals to increase referrals and awareness of the services offered. Staff held a diaper drive/flu clinic with medical staff at the Wautoma clinic in September with over 100 infants/children receiving diapers and 13 flu shots administered. Outreach such as WIC staff visiting with clinical and lactation staff at local hospitals and clinics to offer WIC informational presentations will continue into 2024. WIC staff also participated in various community events such as children’s health day, fairs, family adventure day, touch a truck/national night out, farmers markets, parades, etc.



Michelle
Director



Esperanza
Health Clerk



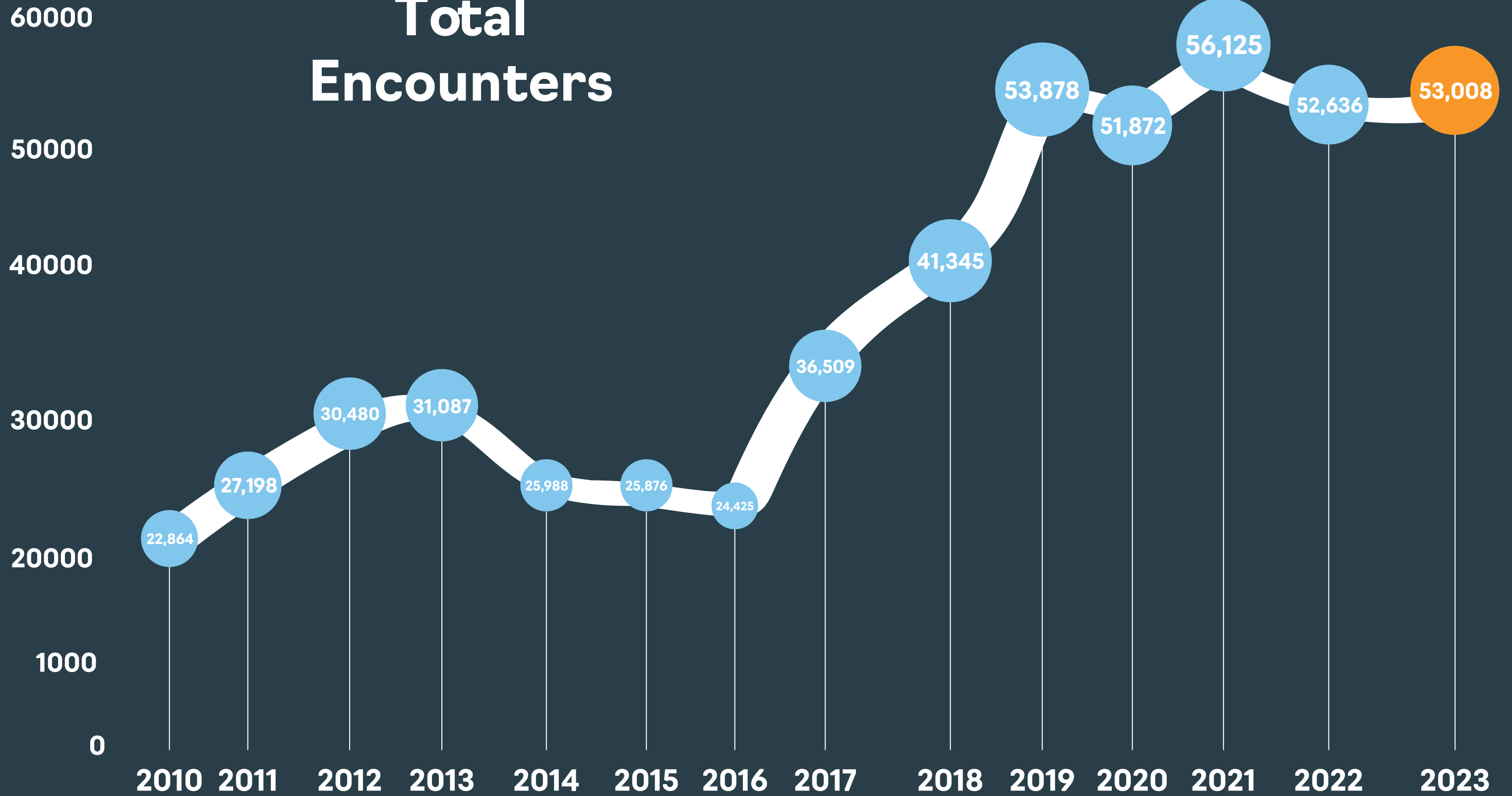
Rebecca
Nutritionist



Erika
Breastfeeding
Peer Counselor

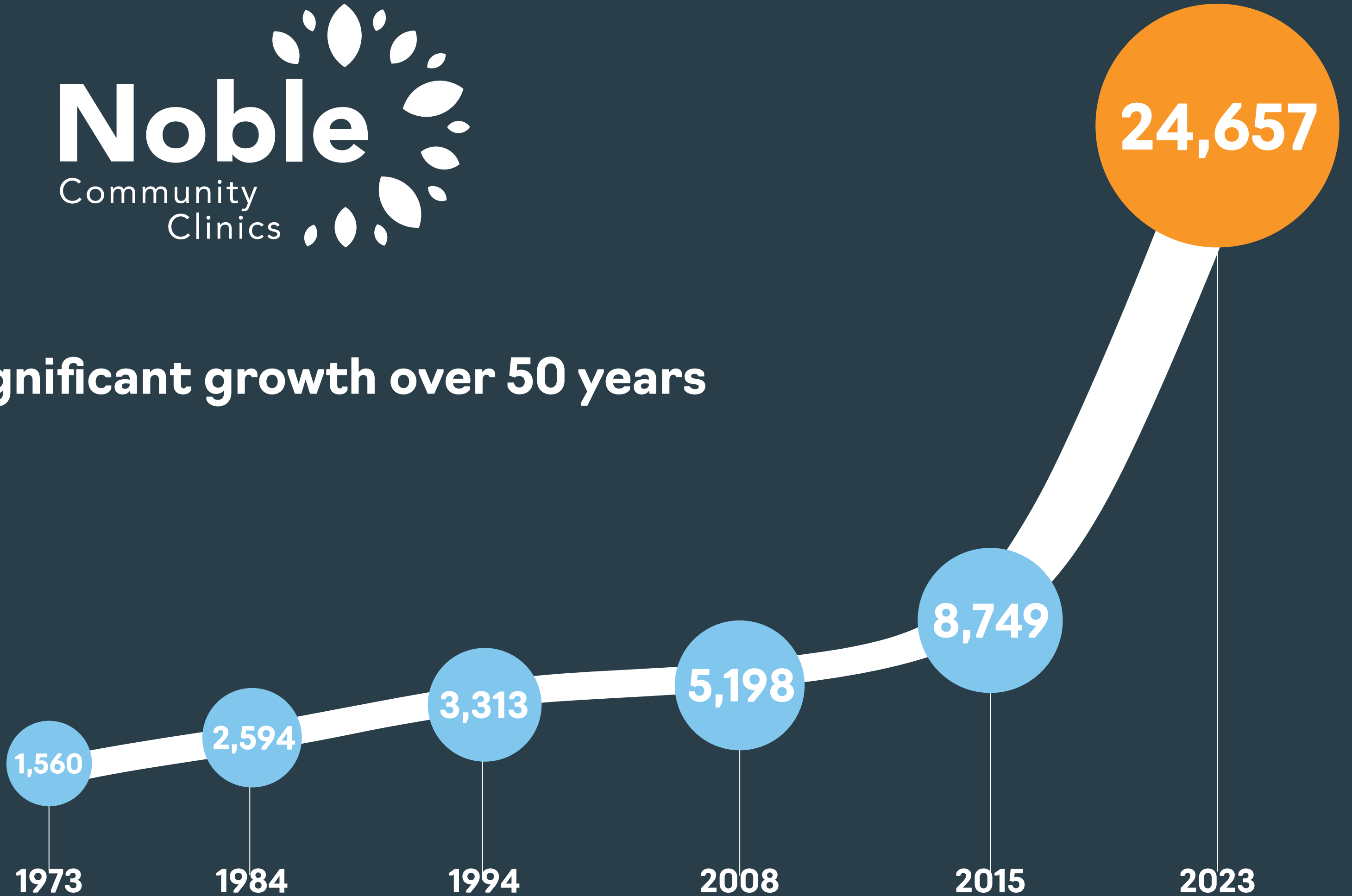


Total Encounters





Significant growth over 50 years





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