



MRN: _____
Office Use Only

Consent Treatment of Adult Ward in Legal Guardian Absence:

Verbal/Telephone Consent

Patient (Ward) Name: _____

Date of Birth: _____

Purpose: This form documents verbal (telephone) consent for medical, behavioral health or dental treatment of an adult ward whose legal guardian is not physically present. Wisconsin law requires guardians to provide informed consent for treatment that the ward cannot legally consent to. To comply with Wisconsin law, Noble Community Clinics (Noble) requires that a legal guardian (individual(s) appointed by a court) consent to the care of their court appointed ward.

Disclosure: Under Wisconsin Statutes Chapter 54, a guardian of the person has authority to provide informed consent for medical examinations and treatment when such decisions are necessary to ensure the ward's well-being and when the ward cannot consent personally. Verbal/telephone consent is permissible when the guardian cannot be physically present and has authority to consent to the treatment in question.

- Guardians may consent to routine and most medical treatment, except in specific limits.
- Guardians retain only the powers expressly granted by statute or court order; all other rights remain with the ward unless removed.
- If the ward presents for a non-urgent medical appointment without a legal guardian or verbal consent, treatment may be denied.
- Verbal consent must be obtained directly from the guardian; delegates may not consent unless legally delegated per statute or court order.

Verification of Guardian Identity:

Legal Guardian Name: _____

Select all that apply:

- Callback made to phone number listed in patient chart
- Caller ID matches guardian's verified phone number on file
- Guardian correctly answered verification questions (e.g. ward's DOB, address, etc.)
- Guardian provided information matched guardianship documentation in record
- Identity confirmed through previously documented communication channel
- Guardian accurately verified recent care or appointment details

Service(s) Legal Guardian Consents To: This verbal consent *applies only to today's visit* (single-encounter consent) Guardian authorizes the following treatment(s) for the ward: **(check only one option)**

1. **Urgent or Same – Day Care**

- Evaluation and treatment for urgent or same-day medical, dental, or behavioral health.
 - Wisconsin law allows guardian consent for examinations, medication, and treatment determined to be in the ward's best interest.

2. **Routine medical, behavioral health, and/or dental services**

- Routine visits, follow-up care, labs, imaging, medication refills, non-invasive treatments, *but not including any procedures or other services that require additional consent – see Other.*

3. **Other:** _____

- Guardian consent required for any procedure or service needing explicit informed consent.

Guardian Statements: Guardian verbally stated the following

1. **Identity Confirmation:** Guardian confirms they are the court-appointed legal guardian for the ward as required by WI Stat. Ch. 54.
2. **Understanding of Treatment:** Guardian affirms understanding of the nature, risks, and benefits of the treatment(s) authorized, consistent with Wisconsin informed consent obligations.
3. **Authorization:** Guardian authorizes the above checked services to be provided to the ward.
4. **Limitations Discussed:** Guardian understands certain treatments (e.g., involuntary psychotropic medication) require special statutory processes or court orders and cannot be approved solely via telephone consent.

Staff or Provider Documentation: Verbal consent does not require a guardian signature at the time of call, but staff must sign to attest documentation. Two staff members must participate in the call to the legal guardian and independently document below that the guardian verbally verified identity and authority.

Name of Staff Obtaining Verbal Consent:

Witness #1 Signature:

Witness #1 Printed Name:

Date & Time:

Witness #2 Signature:

Witness #2 Printed Name:

Date & Time:

Staff or Provider Notes (summarize guardian's statements, questions, or conditions):
